

Company Resume

All Tech 1

Your Northwest Neighborhood IT Staff
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Principals of the Company

Bob McMillen-President
Andy Young-Vice President

Key Engineers

Scott Portinga
Fritz Hayes
Tom Robinson
Andrew Rice
Gerardo Aleman
Nathan Olberding
James Whitted
Bret Gangly
Thomas LaCaille

Company Objective

The Northwest needed a service that combined certified engineers with honest business practices. Understanding that so much of the Information Technology industry today is cluttered with staff that do not know how to fix even basic problems without "on the job" training, the owners of All Tech 1 strove to differentiate the company by creating a staff of highly trained and highly experienced engineers. All Tech 1 understands that the reason a company hires an IT engineer is because they need help to fix a problem or they need help with a plan for a solution. Our goal is to be the only IT Provider a company needs.

History

All Tech 1 existed as a sole-proprietorship for four years and recently moved to an LLC corporate structure in 2005. Our business has bifurcated into two distinct areas; infrastructure support and high-end consulting services.

Robert McMillen, CISSP, is an owner at All Tech 1, LLC. Robert worked as the IT manager for the Northwest region of Price Waterhouse Coopers where he helped merge the vastly differing technologies of Price Waterhouse with those of Coopers and Lybrand in 2000. Shortly after leaving PWC, Robert led a team to build a Network Operating Center for Pacific Information Systems. He was also the first in the area to implement Site to Site Virtual Private Networks to securely connect multiple offices saving local companies hundreds of thousands of dollars in connection fees.

Key Accomplishments

All Tech 1 was hired by the US government to restore the e-mail files of Enron executives, helping to prosecute them in October 2001.

The company was the provider of choice by Microsoft for the relocation and reintegration of 350 servers, switches, NAS and SAN from multiple labs on various campus facilities to a consolidated hardened offsite facility.

All Tech 1 was the civilian contractor who worked to train the US Army's Computer Warfare Defense Team. They were also chosen to perform the wireless security review of the State of Washington's capitol offices.

Overview of Offerings

We provide free onsite needs assessment of your business at no cost or obligation to you, as well as on-demand consulting services.

Our company provides a highly trained sales team that will partner with your company to provide complete hardware and software solutions.

Service is provided the way that is most convenient for you. You may choose from hourly services, blocks of hours, or you may set up a contract for a monthly maintenance agreement. We offer after hours support, emergency services, and have an on call technician 24/7. Our service offerings include integration, networking, security, outsourcing, consulting and infrastructure support:

- Server configuration and troubleshooting
- Desktop and laptop sales & support
- Network and protocol analysis
- Security assessments & compliance (Sarbanes-Oxley Compliance and HIPPA)
- Intrusion detection
- Disaster recovery and business impact analysis documentation and training
- Server and network installation, administration, and troubleshooting – for all versions of Microsoft and Novell server and workstation products.
- Apple and X Serve
- SQL and Access database administration
- Microsoft installation, troubleshooting and training

- Microsoft Exchange & Lotus Notes mail administration
- Cisco router and Pix firewall service, Checkpoint firewall service on Microsoft, Sun, Linux, Nokia. As well as Sonicwall, Smoothwall, IPCop, Monowall and more
- HP/ Compaq, Dell, IBM, and other brand server installation and service
- Computer repairs – including IBM, HP, Dell and most other brands
- Backup software setup, installation, and recovery – Backup Exec, ARC Serve and NT Backup
- Frame Relay, T1, DSL, and other broadband installation and troubleshooting
- Antivirus/spyware protection, detection, and eradication
- Datacenter support and service
- Wireless Certified technicians for 802.11 a, b, g, n computer networking

Certifications

All Tech 1 is a Microsoft Gold Certified Partner as well as a Microsoft Small Business Specialist. Our core competencies are in Advanced Infrastructure Solutions and OEM Hardware Solutions. Advanced Infrastructure Solutions is designed for technology partners specializing in high-availability, complex infrastructure solutions. OEM Hardware Solutions is focused on Active Directory Management, Exchange Migration and Deployment, Hosting, Systems Management, and Storage Solutions.

All Tech 1 is also certified with Lotus, Novell, Cisco Systems, IBM, Sophos, A+, Network +, Linux +, Security +, HP ProCurve, CheckPoint, Dell, and HP ASE.

Vendors and Partners

All Tech 1, LLC is proud of our partnership with IBM. We are certified to repair desktops, laptops, and E Business X Series Servers for both in and out of warranty services. Our engineers have IBM certifications ranging from AS400, IBM desktop, mobile and X Series servers into IBM client security and one of the few non-IBM certified CSS specialists on the West Coast.

We also enjoy partnerships with Intel, HP/Compaq, Symantec, SOPHOS, Microsoft, Dell, Tech Data, Synnex, StorServ and a host of other providers.

Clients

All Tech 1, LLC has secured many hospital and financial organizations on the West Coast and provides consulting and other services to many types of professional service firms – Engineering, Architecture, CPA, Attorneys and a wide variety of companies from small to large.

A few of our noteworthy clients include: Embassy Suites Hotels, State of Washington, US Army, Mattel, Web MD Health, Raytheon, LAcity.org